

ILLINOIS RISK MANAGEMENT SERVICES

39th Annual Risk Managers' Meeting

It's a "Smart" World – The Interface Between Digital Health and Risk Management

September 14th & 15th 2023

Embassy Suites

800.362.2779

Special Rate Code: IRMS

Block Release: 8/23/23

Nursing CEUs:

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 9.75 hours of nurse continuing education credit for this program.

MCLEs:

Credits have been applied for.

CPHRMs:

Credits have been applied for.

MAIC-INSURED Physicians:

MAIC-insured physicians who attend this program may be eligible for premium discounts of up to a maximum of 4%. A certificate of completion will be provided at the conclusion of the meeting.

Objectives:

As a result of attending this conference, participants will be able to:

- Cite common practitioner biases associated with the use of healthcare technology.
- Apply best practice recommendations for the safe use of ADCs in perioperative, procedural, and inpatient settings.
- Discuss key recommendations from ISMP's new guidelines: Optimizing Safety Implementation and Use of Smart Infusion Pumps.
- Describe what steps hospitals can take to mitigate risk associated with patient portal communication.
- List the reasons why healthcare professionals should not post information or pictures of patients on social media.
- Describe and apply damage and risk mitigation strategies learned during the management of liability claims.
- Understand how audit logs, trails, and reports are utilized with the medical record to provide a complete depiction of events and documentation for medical malpractice.

This in-person conference offers didactic and interactive presentations for risk managers, physicians, hospital leaders, and attorneys. Nationally recognized speakers will share notable insight and resources to minimize risk, liability exposure, and improve patient safety in healthcare.

AGENDA

THURSDAY, SEPTEMBER 14TH

- 8:00 Registration & Continental Breakfast - River Conf Room GH**
- 8:15 Welcome and Opening Remarks**
Mary Stankos, PhD, MJ, RN, CPHQ, CPPS
Assistant Vice President, Risk Management, IRMS
- 8:30 Addressing Medication Safety Hazards: Automated Dispensing Cabinet (ADC) Use and Smart Pump Technology**
[Matt Grissinger, RPh, FISMP, FASCP](#)
Director of Education
Institute for Safe Medication Practices, Plymouth Meeting, PA
- 9:45 Pitfalls and Problems with E-Communication with Patients**
[Dan Mills, JD](#)
Equity Partner
Cunningham, Meyer & Vedrine, Chicago IL
- 10:45 Break**
- 11:00 Critical Decision Support – A Review of Claims and Risk Management Implications**
[Kathy Silay, RN, MJ](#)
Medical Malpractice Claims Supervisor & Consultant, IRMS
[Tammy Gamrat, RN, BS, CPHRM](#)
Senior Risk Management Consultant, IRMS
- 12:00 Lunch - Atrium**
- 1:15 Navigating EHR Discovery in MedMal Cases: Key Factors and Trends**
[Shahzad Ahmad, BS](#)
Senior Biomedical and Health IT Consultant
QuandryPeak, Los Angeles CA
- 2:15 How Health Professionals Can Leverage Social Media to Combat Health Misinformation**
[Shikha Jain, MD, FACP](#)
Associate Professor of Medicine, Division of Hematology and Oncology, GI Oncology Integrated Practice Unit (IPU)
Lead Director of Communication Strategies in Medicine, UIC
Associate Director of Oncology Communication & Digital Innovation, UIC Cancer Center

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- Describe and apply damage and risk mitigation strategies learned during the management of liability claims.
- Understand how audit logs, trails, and reports are utilized with the medical record to provide a complete depiction of events and documentation for medical malpractice.
- Describe recent trends within the industry and how there is an increased burden and focus on electronic medical records production.
- Describe a model for how health professionals can utilize social media to engage their communities and to combat health misinformation and create a formula for others to follow.
- Describe the strategies plaintiff and defense attorneys utilize to improve their chances of prevailing at trial in a medical professional liability lawsuit.
- Describe the strategies plaintiff attorneys utilize to increase settlement value and damage awards at trial and the strategies defense attorneys utilize to mitigate damages.
- Explore if, when, and how a virtual nursing program can improve patient outcomes, optimize nursing efficiency, and reduce nurse turnover.
- Describe what metrics can be measured to determine the success of a virtual nursing program.
- Understand the impact on organizations when they experience cyber incidents and learn processes to mitigate cyber risk through an analysis of recent case studies.
- Gain insight into the developments that have led to Large Language Models (LLMs), such as GPT.
- Understand how Chat GPT is trained, including the types of data used, cost considerations, time commitments, and the personnel involved.
- Explore prevalent challenges such as bias and hallucinations in LLMs and critically examine their implications in sensitive and high-risk healthcare scenarios.
- Learn best practices and common recommendations to effectively utilize and manage LLMs in healthcare, mitigating risks while maximizing benefits.

3:15 Break

3:30 BattleBots – Attorney Version: Final Verdict vs. Blunt Force Justice

[Adam Chaddock, JD](#)

Partner

Quinn Johnston, Peoria IL

[Steve Jambois, JD](#)

Partner

Kralovec, Jambois & Schwartz, Chicago IL

4:45 Adjournment

Michael Haggerty, JD

Assistant Vice President, Claims, IRMS

5:00 Reception – Grandview Room

FRIDAY, SEPTEMBER 15TH

8:00 Continental Breakfast- River Conf Room GH

8:20 Opening Remarks

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS

8:30 The Rise of the Virtual Nurse: Novel Approaches to Preserving and Extending the Nursing Workforce

[Teresa Rincon, PhD, RN, FCCM](#)

Telehealth Senior Consultant, Blue Cirrus Consulting

Assistant Professor, Tan Chingfen Graduate School of Nursing,

UMass Chan Medical School

9:45 Break

10:00 Cyber Risk Reality in Modern Healthcare

[Gerry Auger, PhD](#)

Adjunct Professor, Department of Cyber and Computer Sciences

Swain Family School of Science and Mathematics

The Military College of South Carolina

11:00 Decoding GPT in Healthcare: Navigating Promise, Bias, and Hallucinations

[Jack Gallifant, MBBS, MSc](#)

Clinical Data Scientist

Guy's and St. Thomas' NHS Foundation Trust, Dept. of Critical

Care

12:00 Closing Remarks - Adjournment

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS

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