

ILLINOIS RISK MANAGEMENT SERVICES

35th Annual Risk Managers' Meeting

A 360° Risk Management Approach to Addressing Diagnostic Error

September 19 & 20, 2019

Embassy Suites

800.362.2779

100 Conference Center Dr, East Peoria

Reservations

Special Rate Code: **ISK**

Block Release: 8/28/19

Description:

Nationally recognized speakers will share informative and innovative presentations for risk managers, physicians, hospital leaders, and defense attorneys to help minimize risk, improve patient safety, and provide insight on defense strategies in today's healthcare environment.

Objectives:

- Describe the importance of usable health information technology and the impact on accurate diagnosis and optimal clinical management.
- Explain the importance of implementing standardized handoffs to improve communication.
- Identify the factors shaping key state and federal health policy issues, such as the state budget, Medicaid managed care reform, nurse staffing ratios, and patient safety and quality.
- Identify methods to identify and manage suicide risk in healthcare facilities.
- Discuss case-specific claim resolution approaches and interventions to reduce risk and liability.

AGENDA

THURSDAY, SEPTEMBER 19TH

- 8:00 Registration & Continental Breakfast**
- 8:15 Welcome and Introductions**
- 8:30 Improving Communication Between Providers, Patients, and Caregivers - Implementing Structured Handoffs Across a Variety of Settings**
Amy Starmer, MD
Pediatrician, Division of General Pediatrics; Director, Primary Care Quality Improvement; Associate Medical Director of Quality, Department of Medicine
Boston Children's Hospital, Boston MA
- 9:30 Engineering the Future of Healthcare: Harnessing Health IT, Design, and Systems Safety**
Kristen E. Miller, DrPH, CPPS
Scientific Director, National Center for Human Factors in Healthcare MedStar Institute for Innovation; Associate Professor of Emergency Medicine, Georgetown University School of Medicine; Affiliate Faculty, Innovation Center for Biomedical Informatics, Georgetown University Medical Center, Washington DC
- 10:45 Break**
- 11:00 Current Legislative and Political Issues – What Drives Health Care Policy**
John Bomher, JD
Senior Vice President & Counsel, Government Relations & Policy
Illinois Health & Hospital Association, Naperville IL
- Noon Lunch**
- 1:15 Identification and Reduction of Imminent Suicide Risk in Health Care Settings**
William J. Hudenko, PhD
Research Assistant Professor, Psychological & Brain Sciences, Dartmouth College; Adjunct Assistant Professor, Dartmouth's Geisel School of Medicine, Hanover NH
- 2:30 Is Malpractice in the Differential Diagnosis? A Review of Closed Claims and Implications for Defense and Risk Management**
Donna Clayton, BS
Senior Claims Supervisor
Tammy Gamrat, RN, CPHRM
Senior Risk and Claims Consultant
Illinois Risk Management Services, Naperville IL
- 3:30 Break**

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Objectives: -Continued

- Evaluate how the EHR can affect the defense of a medical malpractice claim.
- List strategies to manage current cybersecurity threats.
- Identify opportunities for measurement and improvement to address high-risk areas related to diagnostic error.
- List best practices for communicating with patients after adverse events.

Nursing CEUs:

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 10.25 hours of nurse continuing education credit for this program.

CPHRM Credits: *Applied for.*

CLEs: *Applied for.*

MAIC-INSURED Physicians

MAIC-insured physicians who attend this program may be eligible for premium discounts of up to a maximum of 4%. A certificate of completion will be provided at the conclusion of the meeting.

THURSDAY, SEPTEMBER 19TH - CONTINUED**3:45 Impact of the Electronic Health Record on the Defense of Medical Malpractice Litigation**

Peter Brandt, JD

Partner

Rachel Brandt, JD

Associate

Livingston, Barger, Brandt, and Schroeder, LLP, Bloomington IL

5:00 Adjournment

Reception - **Immediately following**

FRIDAY, SEPTEMBER 20TH**7:30 Continental Breakfast****8:00 Current Threats & Trends in Cybersecurity**

Alex Ricardo, CIPP/US

Breach Response Business Development, Cyber & Executive Risk
Beazley, New York NY

9:00 Reducing Diagnostic Error: Lessons from 15 Years of Multidisciplinary Research

Hardeep Singh, MD

Chief, Health Policy, Quality and Informatics Program
Center for Innovations in Quality, Effectiveness and Safety
Michael E. DeBakey Veterans Affairs Medical Center and Baylor
College of Medicine, Houston TX

10:15 Break**10:30 Responding to Adverse Events: Recent Developments and Future Directions**

Thomas Gallagher, MD

Professor and Associate Chair, Department of Medicine, Professor
Department of Bioethics and Humanities, University of Washington,
UW Medicine Center for Scholarship in Patient Care Quality and
Safety Division of General Internal Medicine, Seattle WA

11:45 Closing Remarks

Cheryl Hellyer, RN, MPH

Assistant Vice President

Illinois Risk Management Services, Naperville IL

[**Register Here**](#)