

## ILLINOIS RISK MANAGEMENT SERVICES

# 36<sup>th</sup> Annual Risk Managers' Meeting - Going Virtual!

## Risk Management in the COVID-19 Era: New Dilemmas and Opportunities

October 1<sup>st</sup> and 2<sup>nd</sup>, 2020

### Description:

Two half-day webinar-based program for member/client hospitals, physicians, and their defense attorneys to learn about new and evolving risks in the COVID-19 era, medical professional liability concerns and defense strategies.

### Objectives:

- Describe infection prevention strategies needed to prepare for an influx of infectious patients.
- Describe the safe and effective incorporation of telehealth into the care delivery model, thereby mitigating risk and liability exposure.
- Discuss participants' current activities, ideas for implementation, and potential barriers or challenges related to diagnostic error improvement.
- Discuss case-specific claim resolution approaches and interventions to reduce risk and liability.
- Discuss the impact of COVID-19 on medical professional liability claims and litigation, including plaintiff's theories of liability, immunity, and defense strategies.

### Nursing CEUs:

The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 5.25 hours of nurse continuing education credit for this program.

**CPHRM Credits:** *Applied for.*

**CLEs:** *Applied for.*

### MAIC-INSURED Physicians

MAIC-insured physicians who attend this program may be eligible for premium discounts of up to a maximum of 4%. A certificate of completion will be provided at the conclusion of the meeting.

## AGENDA

### THURSDAY, OCTOBER 1<sup>ST</sup>

**9:00 COVID-19 2020 and Beyond: What Every Hospital Should Know**  
Terri Rebmann, PhD, RN, CIC, FAPIC  
Associate Dean for Academic and Faculty Affairs, Director of the Institute for Biosecurity, and Professor of Epidemiology,  
Saint Louis University College for Public Health & Social Justice

**10:30 Telehealth - Benefits, Pitfalls, and Strategies for Success**  
Judd Hollander, MD  
Associate Dean for Strategic Health Initiatives and Vice Chair of Finance and Healthcare Enterprises, Department of Emergency Medicine, Sidney Kimmel Medical College at Thomas Jefferson University, Philadelphia, PA

**11:45 Closing Comments**  
Cheryl Hellyer, RN, MPH  
Assistant Vice President, Risk Management, IRMS, Naperville IL

### FRIDAY, OCTOBER 2<sup>ND</sup>

**8:30 Improving Diagnostic Quality and Safety at Your Hospital**  
Gerard Castro, PhD, MPH, PMP  
Director, Quality Improvement of the Society to Improve Diagnosis in Medicine (SIDM)

**10:00 In Focus – Cascading Impact of a Failed Referral**  
Donna Clayton, BS  
Senior Claims Supervisor, IRMS, Naperville IL  
Tammy Gamrat, RN, CPHRM  
Senior Risk and Claims Consultant, IRMS, Naperville IL

**11:00 COVID-19 Impact on Medical Professional Liability**  
Peter Cridland, JD  
Vice President, Trans Re, New York, NY  
Nichole Hair, JD  
Partner, Hall Booth Smith, PC, Atlanta GA

**12:00 Closing Remarks**  
Deb Lyons, BSN, JD  
Assistant Vice President, Claims, IRMS, Naperville IL

### IRMS MODERATORS

Cheryl Hellyer, RN, MPH  
Assistant Vice President, Risk Management

Mary Stankos, RN, MJ  
Senior Director, Risk Management & Claims Supervisor

Deb Lyons, BSN, JD  
Assistant Vice President, Claims

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