

ILLINOIS RISK MANAGEMENT SERVICES

38th Annual Risk Managers' Meeting

Navigating New Challenges and Opportunities in Risk Management

September 15th & 16th 2022

Marriott Bloomington/Normal
888.236.2427

Reservations

Special Rate Code: IRMS

Block Release: 9/10/22

Description:

This in-person conference offers valuable information for risk managers, physicians, hospital leaders, nurses and attorneys. Nationally recognized speakers will share resources and materials to reduce risk, liability exposure, and advance patient safety in healthcare.

Nursing CEUs: The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license number 236.000109) to award up to 9.75 hours of nurse continuing education credit for this program.

CLEs: This program has been approved for 9.50 hours of IL CLE credits.

CPHRM Credits: This meeting has been approved for a total of 9.75 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.

MAIC-INSURED Physicians:

MAIC-insured physicians who attend this program may be eligible for premium discounts of up to a maximum of 4%. A certificate of completion will be provided at the conclusion of the meeting.

Objectives:

As a result of attending this conference, participants will be able to:

- Describe the intersection between health equity, risk management, quality, and safety.

AGENDA

THURSDAY, SEPTEMBER 15TH

- 8:00 Registration & Continental Breakfast**
- 8:15 Welcome and Opening Remarks**
Mary Stankos, PhD, MJ, RN, CPHQ, CPPS
Assistant Vice President, Risk Management, IRMS, Naperville IL
- 8:30 The Journey to Health Equity: On Your Mark, Get Set, Go!**
Bryan O. Buckley, DrPh, MPH
Director for Health Equity Initiatives, National Committee for Quality Assurance, Washington DC
- 9:30 Highlights of a Post-Dobbs Landscape for Healthcare Organizations**
Rebecca Feinberg, JD, MBe, MS
Teaching Associate Professor, DePaul College of Science and Health, Chicago IL
- 10:30 Break**
- 10:45 TeamSTEPPS for Improving Diagnosis**
Kisha J. Ali, PhD, MS
Research Scientist, MedStar Institute for Quality and Safety, Washington DC
- 12:00 Lunch**
- 1:15 IDFPR Investigations: What You Need to Know (Panel Discussion)**
Michael Goldberg, JD
Managing Partner, Goldberg Law Offices, Chicago IL
Shami Goyal, MD, MMM, CPE, FAAFP
Office of the Governor, Chief Medical Officer and Coordinator, Illinois Department of Finance and Professional Regulation/Illinois State Medical Board, Chicago IL
Brandon Thom, JD
Chief of Business Prosecutions, Illinois Department of Financial and Professional Regulation, Chicago IL
- IRMS Moderator**
Deb Lyons, BSN, JD
Assistant Vice President, Claims, IRMS, Naperville IL
- 2:45 Compass Points from IRMS Case Studies**
Michael Haggerty, JD
Senior Claims Supervisor, IRMS, Naperville IL
Tammy Gamrat, RN, BS, CPHRM
Senior Risk Management Consultant, Naperville IL

[Register Here](#)

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- Learn approaches for integrating strategies to advance health equity in risk management safety and quality initiatives and practices.
- Identify the key areas of healthcare likely to be altered by the Dobbs decision with a focus on reproductive care.
- Describe TeamSTEPPS and why it is an appropriate intervention to help reduce diagnostic error.
- Demonstrate an understanding of how leaders can take actionable steps using existing resources to facilitate diagnostic safety actions.
- Describe the Illinois Department of Finance and Professional Regulation (IDFPR) investigative process.
- Identify the steps to be taken when responding to IDFPR requests for information and formal investigations.
- Describe and apply damage and risk mitigation strategies learned during the management of liability claims.
- Describe the current challenges in the assessment of clinical competency in the face of staffing shortages and temporary health care workers.
- Discuss game theory and the implications of gamified learning and assessment in healthcare today.
- Distinguish the difference between healthcare civil law vs. criminal law requirements.
- Identify the risk management concerns associated with healthcare criminal investigations.
- Explain the historical development of telemedicine.
- Identify issues involved with unlicensed out of state practice of medicine.
- Describe the difference between sympathy, empathy, and compassion.
- Illustrate at least three examples of intentional compassion.

3:30 Break

3:45 Is It All Fun and Games or Is It Serious Work? Applying Gamified Learning to the Age Old Competency Assessment

Kim Werkmeister, MS, RN, CPHQ, CPPS

Senior Vice President, Improvement and Implementation, Cynosure Health, Westford PA

4:45 Gaming in Action

Teresa Baumgartner, MJ, RN

Senior Risk and Claims Consultant, IRMS, Naperville IL

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS, Naperville IL

5:00 Adjournment/Reception - Redbird A Banquet Room

FRIDAY, SEPTEMBER 16TH

8:00 Continental Breakfast

8:25 Opening Remarks

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS, Naperville IL

8:30 Civil v Criminal: Risk Management Takeaways from the Radonda Vaught Verdict

Matt Thompson, JD

Quinn Johnston Henderson and Pretoris, Peoria IL

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS, Naperville IL

9:30 Managing the Risks of Telemedicine

Chad P. Brouillard, MA, JD

Foster & Eldridge LLP, Woburn, MA

10:30 Break

10:45 Compassionate Connections: Strengthening the Healthcare Workforce

Erin Shipley, RN, MSN

Coach, Huron Consulting Group, Chicago IL

11:45 Closing Remarks

Mary Stankos, PhD, MJ, RN, CPHQ, CPPS

Assistant Vice President, Risk Management, IRMS, Naperville IL

12:00 Adjournment

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