

# Shahrzad “Linda” Habibi, JD, MBA, CPHRM

📍 Malden, MA 02148

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**Highly focused, results-driven, and articulate leader** well versed in Risk Management, Regulatory Compliance, and Healthcare Litigation. My career objective is to apply my skills in the risk and regulatory domains to ensure hospital compliance with Federal and State standards and to better improve patient safety as well as the health of the community. Areas of strengths include:

- ✓ Risk Management and Regulatory Compliance
- ✓ Event reporting and investigations
- ✓ RL Solutions/Quantros
- ✓ Root and Other Causal Analyses
- ✓ CMS, DPH, and TJC Surveys
- ✓ Litigation and Claims
- ✓ Patient Advocacy
- ✓ CMS, DPH, DMH, TJC, BORM Reporting
- ✓ Subpoenas/Summons/Legal Documents
- ✓ Hospital Policies

## EDUCATION

### **Juris Doctor, Health Law Certificate**

Saint Louis University School of Law

### **Master of Business Administration**

Boston University, Questrom School of Business

Graduated with High Honors

### **Bachelor of Science in Biology, Minor in French**

University of Missouri-Columbia

## CERTIFICATIONS AND LICENSES

Certified Professional in Healthcare Risk Management, received 2020

Member of the Bar, State of Illinois, admitted 2015

Member of the Bar, State of Missouri, admitted 2014

## PROFESSIONAL EXPERIENCE

### **LAHEY HOSPITAL AND MEDICAL CENTER · BURLINGTON, MA**

Director of Patient Safety and Risk Management

February 2024 – Present

### **TUFTS MEDICAL CENTER · BOSTON, MA**

Senior Risk Manager

April 2020 – February 2024

### **STEWART NORWOOD HOSPITAL · NORWOOD, MA**

Risk Manager

February 2018 – April 2020

### **SSM HEALTH – ST. MARY’S HOSPITAL · ST. LOUIS, MO**

Regulatory Compliance and Risk Management Coordinator

September 2016 – February 2018

### **SANDBERG PHOENIX & VON GONTARD, P. C. · ST. LOUIS, MO**

Associate Attorney

September 2014 – September 2016

## HONORS

### **BOSTON UNIVERSITY QUESTROM SCHOOL OF BUSINESS · BOSTON, MA**

- Beta Gamma Sigma, International Business Honor Society, 2024 – Present
- Graduated with High Honors

### **SAINT LOUIS UNIVERSITY SCHOOL OF LAW · ST. LOUIS, MO**

- ALI-CLE Scholarship and Leadership Award Recipient, 2014
- Alpha Sigma Nu Jesuit Honor Society, 2014 - Present
- Dean’s List

### **UNIVERSITY OF MISSOURI · COLUMBIA, MO**

- Mizzou ’39 Award Recipient, 2011
- Who’s Who at Mizzou, 2011
- Bright Flight Scholar and Curator’s Award Recipient, 2007 – 2011
- Dean’s List

## PROFESSIONAL MEMBERSHIPS

- American Society for Healthcare Risk Management, 2020 – Present
  - Social Media Committee, 2020-2021
  - Patient Safety Task Force, 2023-2024
  - Annual Conference Committee, 2024-2026
- Massachusetts Society for Healthcare Risk Management, 2018 – Present
  - Vice Chair, Education Committee, 2024
  - New England Regional Conference Steering Committee, 2024

## PRESENTATIONS

- “Event Analysis Using the Safety Event Pathway”
  - The New England Association for Healthcare Quality Spring Event
  - April 12, 2022
- Guest Lecturer on Healthcare Risk Management
  - Emmanuel College of Nursing
  - March 1, 2023
- “Risk Management: Breaking the Stigma and Building Trust”
  - ASHRM 2023 Annual Conference, Minneapolis, MA
  - October 2, 2023
- “Evolution of the Risk Professional Part 1: Transitioning from Novice to Expert”
  - New England Regional Healthcare Risk Management Conference, Groton, CT
  - May 5, 2024
- “Risk Management: Breaking the Stigma and Building Trust”
  - New England Regional Healthcare Risk Management Conference, Groton, CT
  - May 6, 2024