

CISHHRA 2019 Annual Meeting and Educational Program Sponsored and Presented by: CISHHRA

May 2, 2019

**Crowne Plaza, Springfield, IL
217-529-7777**

DESCRIPTION: This program will provide educational direction to Human Resources Specialists, and anyone charged with managing your organization's federal and state laws.

OBJECTIVES:

1. Describe informative and practical legal updates concerning labor and employment laws, employee benefit law.
2. Explain recent Case Law and Legislative Developments, including EEOC, ADA, and other hot legal topics.
3. Identify how to implement the 5 Principles of the Communication Code to transform the satisfaction and retention of your consumers and staff while dramatically decreasing complaints and risk of lawsuits.
4. Construct streamlined efficiencies to reduce operating costs, increase revenue, and improve your competitive advantage and positive reputation.
5. Prepare clear, consistent information to clients and staff every time to cultivate a culture of consistency, confidence, and compliance.
6. Challenge, empower and motivate your staff by applying the positive communication strategy in alignment with your organization's overall mission, vision, and core values.

CE Credit:

"This activity, ID No. 385111, has been approved for 2.50 HR (General) recertification credit hours toward aPHR™, PHR®, PHRca®, SPHR®, GPHR®, PHRi™ and SPHRi™ recertification through HR Certification Institute® (HRCI®). Please make note of the activity ID number on your recertification application form. For more information about certification or recertification, please visit the HR Certification Institute website at www.hrci.org."



CISHHRA AGENDA

May 2, 2019

8:30am – 9:00am	CISHHRA Registration
9:00am - 10:30am	Legal Updates (Sapphire Room) <i>Stephanie Dodge-Gournis</i>
10:30am – 10:45am	Comfort Break
10:45am – 11:00am	Business Meeting (Sapphire Room)
11:00am – 12:00pm	5 Principles of the Communication Code <i>Mary Shores</i>
12:00pm - 1:00pm	Lunch (Winter Garden) For CISHHRA registered attendees

WORKERS' COMPENSATION SYMPOSIUM
Sponsored by: Illinois Health and Hospital Association
Presented by: Illinois Compensation Trust and
Illinois Risk Management Services

Crowne Plaza, Springfield IL
 Tel: 217.529-7777

DESCRIPTION: This program will provide educational direction to Nurses, Human Resources Specialists, and anyone charged with managing your organization's workers' compensation exposure.

Objectives:

- Define the risks of workplace violence in the healthcare setting.
- Describe the OSHA guidelines regarding Workplace Violence Prevention in the healthcare setting.
- Outline the NIOSH resources available for hospitals regarding Workplace Violence Prevention.
- Outline the main requirements of the Health Care Violence Prevention Act
- Describe and explain the definitions of violence types outlined in the new law.
- Describe how hospitals can comply with the Healthcare Violence Prevention Act.
- Describe how hospitals can work with local law enforcement to optimize the benefits of compliance provisions outlined in the Healthcare Violence Prevention Act.
- Explain how hospitals can conduct a self-assessment of their facilities for workplace violence risks and take practical measures to address those risks.

CE Credit:

- The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license #236.000109) to award up to 7.0 hours of Nurse continuing education credit for this program.
- This activity, ID No. 381275, has been approved for 7 HR (General) recertification credit hours toward aPHR™, PHR®, PHRca®, SPHR®, GPHR®, PHRi™ and SPHRi™ recertification through HR Certification Institute® (HRCI®). Please make note of the activity ID number on your recertification application form. For more information about certification or recertification, please visit the HR Certification Institute website at www.hrci.org



ICT/IRMS AGENDA

May 2, 2019

- 12:00pm ICT/IRMS Symposium Registration
- 1:00pm Introduction – Mike Baiardo, Vice President, IRMS
- 1:15- **Illinois Healthcare Violence Prevention Act**
 2:15pm *(Sapphire Room 2nd FL)*
 OSHA Guidelines for Workplace Violence & NIOSH Resources for Healthcare
Daniel Hartley, EdD, Workplace Violence Prevention Coordinator, NIOSH
- 2:15- Refreshment Break
 2:30pm
- 2:30- **Illinois Healthcare Violence Prevention Act** 3:30pm
(Sapphire Room 2nd FL)
 Working with Law Enforcement to Ensure Compliance with the Illinois Healthcare Violence Prevention Act
Steven S. Wilder, BA, CHSP, STS
Sorensen, Wilder & Associates
- 3:30- **Illinois Healthcare Violence Prevention Act**
 5:00pm *(Sapphire Room 2nd FL)*
 Healthcare Organizations Share Their Violence Prevention Programs
Julie Davis, MSN, RN, COHN & Lorraine Pacha, BSN, RN, COHN – Genesis Health System
Ruth Chance, BSN, RN – SwedishAmerican Health System
Judy Pasternack, BSN, RN-BC – Northwestern Medicine
Tom Stecher, AS, EMT-P – UnityPoint Health
- 5:30- **Reception** *(Plaza G, 1st FL)*
 8:30 pm Plan to attend – celebrating ICT's 40th Anniversary
- ❖ Dinner Buffet
 - ❖ Entertainment (be sure to bring your purse/wallet)
 - ❖ Risk Management Award Winner Announcement

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DESCRIPTION: This program will provide educational direction to Nurses, Human Resources Specialists, and anyone charged with managing your organization's workers' compensation exposure.

Objectives:

- Discuss the OSHA Inspection process for Workplace Violence using examples of past workplace violence incidents.
- Discuss examples of OSHA citations of the general duty clause addressing workplace violence.
- Explain how OSHA evaluates employer responses to safety and health complaints and employer responses to severe injury reports.
- Outline effects of significant changes to Iowa Workers' Compensation Laws effective 7/1/17 and how changes impact claims handling.
- Explore relevant Iowa and Illinois case law updates
- Define secondary trauma
- Explain the reactions of repeatedly listening to shocking accounts of traumatized clients
- Differentiate between related concepts like burnout and compassion fatigue

CE Credit:

- A. The Illinois Health and Hospital Association (IHA) is authorized by the State of Illinois Department of Financial and Professional Regulation (license #236.000109) to award up to 7.0 hours of Nurse continuing education credit for this program.
- B. This activity is being submitted for 7 Recertification Hours for Human Resources toward a PHRtm, SPHRtm recertification through HR certification Institute (HRC*) For more information about certification or recertification, please visit the HR Certification Institute website at www.hrci.org



ICT/IRMS AGENDA

May 3, 2019

7:00- 8:00am	Breakfast Buffet	<i>(Sapphire Room 2nd FL)</i>
7:00am	ICT/IRMS Symposium Registration	
8:00am	Introduction - Mike Baiardo, Vice President IRMS	
8:15 – 9:15am	<u>OSHA</u> Violence in the Healthcare Setting, Common Healthcare Violations & Electronic Reporting <i>Brian Bothast, Lead Safety and Occupational Health Specialist, OSHA</i>	<i>(Sapphire Room 2nd FL)</i>
9:15 9:30am	Comfort Break	
9:30 – 10:30am	<u>Legal Update</u> Illinois & Iowa Workers' Compensation Legal Update <i>M. Anne McAtee, JD, MBA, Attorney Hopkins & Huebner, P.C.</i>	<i>(Sapphire Room 2nd FL)</i>
10:30- 10:45am	Refreshment Break	
10:45- 12:15 pm	<u>Post Violence Management</u> Secondary Trauma & Resilience <i>Nancy Zarse, Psy.D, Forensic Psychologist & Full Professor The Chicago School of Professional Psychology</i>	<i>(Sapphire Room 2nd FL)</i>
12:30 pm	Box Lunch Pick-up and Adjournment	