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**Illinois
Compensation
Trust**

2017 Workers' Compensation Symposium

**IRMS /ICT goes to the
Derby...**



Speakers



Brian Bothast
Lead Safety and
Occupational Health
Specialist, OSHA

Federal OSHA Update

Brian Bothast is a Lead Safety and Occupational Health Specialist with the Occupational Safety and Health Administration (OSHA) in Peoria, Illinois. He has worked for Caterpillar in the Environmental, Health, and Safety Department and as a Compliance Assistance.

A few highlights of Brian's presentation included identifying: (1) new OSHA standards that apply to common, work-related walking surface hazards; (2) OSHA requirements for recording work-related injuries and illnesses on the OSHA form 300; (3) requirements for reporting fatalities, hospitalizations, amputations and loss of an eye; and (4) the evidence necessary for OSHA to issue a citation and penalty. ■



David Farris
Industrial Hygienic
Consultant,
Illinois Dept. of Labor
- Illinois OSHA

Compliance with Illinois OSHA

David Farris serves as an Industrial Hygiene Consultant with the Onsite Consultation Program at the Illinois Department of Labor, Springfield, Illinois. Dave has over 40 years' experience in the Environmental Health and Safety (EH&S) profession including serving as the EH&S Manager of a large municipally owned utility with coal and gas fired generation as well as electrical transmission and distribution operations.

Dave provided information on how the Illinois Department of Labor On-Site Safety and Health Consultation Program can assist in identifying hazards in healthcare settings. He also spoke on common hazards and frequently cited OSHA violations found in the hospital environment. ■

Patient Violence



Kelly Austin
Vice President,
KLA Consulting

Kelly Hunt is a Certified Instructor of the assault prevention and response training programs, Escaping Violent Encounters for Healthcare Providers and Escaping Violent Encounters for EMS/Fire. Kelly provides risk management consulting and training to KLA Risk clients. Kelly is a member of the Emergency Nurses Association, the Southern California Association for Healthcare Risk Management and the California Society for Healthcare Risk Management.



Brad Hunt
Director,
RiskControl 360

Brad Hunt offers over 19 years of experience in workplace safety, risk management and workers' compensation consulting and directs the overall operations for RiskControl360, part of the Ohio-based CareWorks Family of Companies and an affiliate of the national York Risk Services Group. Brad is a founding and principle member of RiskControl360 providing specialized safety and risk management consulting in a variety of industries since 2006 that focus on injury reduction, cost savings and operational excellence. Brad's personal consulting work focuses on healthcare safety and risk management.

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Risk Management Award Winner



Left to right: Mike Baiardo, Vice President, Illinois Risk Management Services (IRMS); Jennifer Ruiz, Senior Territory Representative, IRMS; Sue Dexter, Administrative Leader/Human Resources, McDonough District Hospital; and Linda Dace, CFO, McDonough District Hospital.

McDonough District Hospital, Macomb, is the 2017 recipient of the Illinois Risk Management Services (IRMS) Award of Excellence in Employee Safety. The award was announced on May 4 at the annual Workers' Compensation Symposium Reception hosted by Illinois Compensation Trust (ICT) and IRMS. The hospital received a commemorative plaque and a \$1,000 check in recognition of this accomplishment. The plaque, along with an individual gift, was presented to Sue

Dexter, Administrative Leader/Human Resources, for her exceptional role in managing McDonough Hospital's workers' compensation program.

The award is given annually to an ICT or IRMS hospital with the best overall performance in their workers' compensation program and risk management procedures from the prior year. The Award of excellence is a model for other hospitals and exhibits to the winning hospital's staff the benefits of maintaining a safe environment. This is the tenth year the award has been presented.

IRMS is a leading provider of third party claims management services to Illinois healthcare facilities with services offered through [IHA Resources](#), an Illinois Health and Hospital Association company. ■

And the Prize Goes To...

Prizes were raffled off on behalf of Safety National and Nyhan, Bambrick, Kinzie & Lowry PC. Jill Middleston, Morris Hospital, won tickets to a Cubs baseball game, and Sarah Gerke, Warner Hospital, won Cardinal baseball tickets. Both winners also received Visa gift cards compliments of IRMS/ICT. ■



The Speakers Continue...

Claims Advocacy Model/Panel Discussion

Artemis is the CEO of myMatrixx as well as the co-founder and co-president of Alliance of Women in Workers' Compensation, a think tank committed to sharing ideas and mentoring tomorrow's industry leaders. She is chairperson of the Workers Compensation Research Institute (WCRI) Core Funders Group and serves on the advisory boards for Business Insurance and the American Heart Association's Circle of Red, a group of dynamic women who are committed to increasing awareness of heart disease and inspiring women to take charge of their heart health. As a recognized industry expert, Artemis is a frequent speaker at national industry conferences on topics such as drug trends and best practices in pharmacy benefit management.



Artemis Emslie
CEO, myMatrixx

Artemis lead a panel discussion defining what patient advocacy means in the WC industry. She explained why advocacy is important, compared different approaches to a successful model, formulated different approaches to apply and, lastly, discussed building a business model. ■



Patient Violence *(Continued from Page 2)*

Kelly and Brad spoke on:

- Best practice components for workplace violence (WPV) prevention programs in hospitals and compared current practices to identify opportunities for improvement;
- Illinois hospital-specific data and legislative activity to nation and other state information to understand where Illinois hospitals need to focus;
- Consequences of patient/visitor assaults on hospital staff;
- Gaps in your current WPV training programs; and
- Best practices that help close/minimize the gaps. ■



Kelly and Brad demonstrating techniques on assault prevention and response training.

Panel Discussion

Lead by Brad and Kelly, a hospital panel discussed their Patient Violence programs, challenges they faced and success stories. Panelists included Stephanie Phillips of Southern Illinois Healthcare, Lorraine Pacha of Genesis Health System, Mary Bliss of UnityPoint Health and Mike Benedeck of Centegra Health System. ■



Presentations

All presentations can be found at the IRMS/ICT website

[https://
www.ihainsurancesolutions.com/News-
and-Events/ICT-
Annual-
Symposium-
Materials.aspx](https://www.ihainsurancesolutions.com/News-and-Events/ICT-Annual-Symposium-Materials.aspx)



Employee Engagement

Kevin Sheridan is an internationally recognized keynote speaker, a *New York Times* Best Selling Author and one of the most sought-after voices in the world on the topic of employee engagement.

Kevin identified best practices on each of the top five drivers of Employee Engagement and learning their order of importance. Participants discovered the secrets to recruiting and vetting through only the best, engaged and magnetic candidates for employment. They also learned how to arrange specific techniques to instill FUN into the workplace and culture—the hidden driver of Employee Engagement. Last but not least, the attendees were taught how to build defenses to avoid the most common mistakes made when both building and measuring Culture and Employee Engagement. ■



Kevin Sheridan
Motivation Speaker

► Trust newsletter

Trust newsletter is published by the Illinois Risk Management Services. Readers are encouraged to submit suggestions or questions to:

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